

Civil Connect App

Refunds Policy

Thank you for visiting Civil Connect App.

Please read this policy carefully. This is the Refund Policy of Civil Connect App.

Online Advertising

Purchase of a Civil Connect App Website & App Online Advertising Basic or Gold Package is single, once only secure payment by Credit Card or Direct Debit. The selected package will remain 'published' in the Website & App for a period as defined in the selected purchased package. We do not offer monthly or periodical payments.

Please Note: We do not automatically roll over packages. But we do send out reminder notices by email prior to anniversary date advising that a listing is about to expire. And we will give all customers an opportunity to renew their listing at the current pricing at the time of purchase. (Remember to talk to us when it's time to renew!)

We issue a refund for cancellation of Civil Connect App Online Advertising within 30 days of the original purchase date of the product. But unfortunately cancellation refunds do not apply after 30 days of the original purchase date of the product.

Send an email advising what you want us to do and we will get it done within 14 days. If your listing has expired or if you change your mind after a cancellation you won't have to set up your listing again. Contact us at the time for more information.

We highly recommend contacting Civil Connect App for assistance if you experience any issues regarding accessing, receiving, uploading or downloading any of the Website and App Features.

Important: Please read this document in conjunction with the Civil Connect App Terms of Service

Contact Details

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: info@civilconnectapp.com.au